

## FAQ – The Salad Shop

### 1. Opening Hours

Mondays to Fridays

UOB Plaza 1100h – 2000h (last order 1945h)

Anson Rd 1100h – 1700h (last order 1630h)

### 2. Locations

You may view the full list of our outlets on [www.thesaladshop.com.sg](http://www.thesaladshop.com.sg) under Contact Us

### 3. Food and Menu

Our dishes have been prepared in such a way that we are able to maintain its original goodness. We believe that healthy eating, and life as a whole, should be sustainable and authentic.

You may view the list of our regular dishes on [www.thesaladshop.com.sg](http://www.thesaladshop.com.sg) under Menu

### 4. Is The Salad Shop a Halal-certified Restaurant

We are not a Halal-certified restaurant although we do not serve pork related products. Our ingredient sources may likely not be Halal-certified.

### 5. Nutrition Information

We apologise for not being able to provide you nutrition information on our products at the moment, Feel free to ask us anything you would like to know and we will try our best to answer you.

### 6. Ordering for Delivery

You may check with our store managers or email in to [orders@thesaladshop.com.sg](mailto:orders@thesaladshop.com.sg) for enquiries.

Deliveries for areas near our outlets may be ordered directly via our website [www.thesaladshop.com.sg](http://www.thesaladshop.com.sg) under Order Now

Orders should be placed 1 working day in advance, and 2 days in advance for orders above \$200.

**Your order is only confirmed once we contact and obtained the full delivery & payment information from you via phone or email.** We do not allow cancellation on the delivery date

### 7. Unsatisfactory Quality of Food or Foreign Objects Found in Food

Our team would only be able to assist you on your enquiry when we receive the food back in the original store, with the original receipt. We hope to keep your experience at a satisfactory standard, with all fairness to both our customers and also our business.

Do note that all food handed over to our customers will be deemed as safe for consumption, we advise customers to check upon receiving and to consume within an hour or two. Any food product found with foreign objects may be treated as unsafe for consumption, only on the product itself and not for the rest of the order.

### 8. Career Enquiries

For job enquiries you may email in to [jobs@thesandwichshop.com.sg](mailto:jobs@thesandwichshop.com.sg)

### 9. Business Enquiries

For business and marketing enquiries you may email in to [enquiry@thesaladshop.com.sg](mailto:enquiry@thesaladshop.com.sg)